



Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Aboriginal, community controlled multi-service agency. Our mission is to provide support, ensure safety and enhance the quality of life for Aboriginal families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

Case Manager/ Aboriginal Doula, Tikinagan- Pre/Postnatal Team

Classification: Contract Full-Time (1 year) Range: \$50,886 - \$66,396
Hours: 35 hrs/wk. Location: 185 Carlton

NCFST is committed to staffing a workforce representative of the Aboriginal population we serve. We encourage First Nation, Métis and Inuit applicants to apply and please self-identify in their cover letter. Although priority will be given to Aboriginal candidates, we encourage any qualified Doula to apply.

Position Summary

We are looking for a Case Manager with a background as a Doula. Building on the role of the traditional Aunty, Aboriginal doulas, can assist in honouring traditional and spiritual practices and beliefs associated with maternity care and support the language and cultural needs of the woman and her family.

Under the direction of the Supervisor, Pre/Postnatal the Case Manager/ Doula will:

- Conduct intakes, service planning and discharge planning for all clients.
- Assist clients, on an individual basis with their goal setting, and provide ongoing support to each client in reaching their goals.
- Collaborate with internal and external resources to develop and implement wrap around supports that are culturally informed, trauma informed and client centered.
- Offer assistance in obtaining current evidence-based information to encourage self-advocacy and informed decision making.
- Provide appropriate referrals for additional supports that is outside of the doula's scope of practice.
- Provide a continuity of supportive care to community member and their family which includes emotional support and information during the perinatal period (pregnancy up to one year).
- Maintain and encourage ongoing networking with health and social community services that will benefit the clients' care.
- Provide crisis intervention and supportive counselling.
- Work closely and communicate regularly with child welfare to support seamless delivery of services.
- Assist clients with providing driving to and from appointments, grocery shopping or other transportation support as needed.
- Provide flexible, mobile and accessible supports through community visits and home visiting.
- Maintain ongoing case documentation.
- Prepare and submit accurate funder and client related reports and records.

What we are looking for

- Doula training certificate. Liability insurance for doula practice is required.
- Up-to-date First Aid/CPR-C training certificate.
- Degree/ Diploma in the Human Service or Social Services field and 1-3 years of experience in a related position. Alternatively, an equivalent combination of relevant education in a related field and experience working with the Aboriginal community may be considered. Special consideration to those with experience within the maternal health field including doulas, childbirth educators and infant mental health practitioners.
- Strong knowledge of pregnancy, birth, infant mental health, early infant care and birth year cultural teachings.
- Excellent knowledge of Aboriginal trauma informed best practices.
- Knowledge of Aboriginal and mainstream community resources.
- Knowledge of the unique dynamics that exist within the First Nations, Inuit, and Métis cultures.
- Strong time management skills, interpersonal skills and written and verbal communication skills.
- Excellent computer and technical skills.
- Current vulnerable sector police record check, or ability to obtain one.
- Initiative and respect for confidentiality.
- Must have a driver's license, access to a car and hold an automobile insurance policy that meets NCFST agency's standards.

If you are interested in this job opportunity, please apply by clicking [APPLY HERE](#) on or before **February 5, 2021**

We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted.